

A New Era of Software Development

Embracing Large Language Model Tools like ChatGPT for Iterative Problem Solving

- Andrew David Nieuwsma, Principal Cloud Developer at HPE
- Jeff Fougere, Innovation Strategist at HPE
- Jim Schreckengast, Strategist in HPE's Open Source Program Office

Today's Speakers



Andrew NieuwsmaPrincipal Cloud Developer at HPE



Jeff Fougere Innovation Strategist at HPE



Jim Schreckengast Strategist in HPE's Open Source Program Office

Disclaimer: The perspectives and opinions of today's speakers are their own and may not align with those of Hewlett Packard Enterprise.



Will AI Take my Job? Probably not, but it will change it!

Replace

- Low skill information workers are at risk
 - Customer Support & Service
 - Call center & receptionist
 - Data Entry & Analysis
 - Accountants + HR

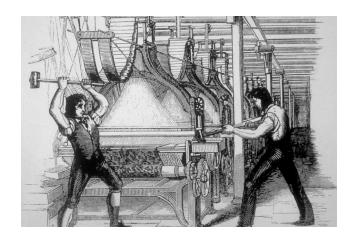
Augment (disrupt)

- Creatives (content, "influencers", Marketing)
- Software
- Law (legal research, contract analysis)
- Medicine (medical imaging interpretation)
- Education & Learning



Andrew NieuwsmaPrincipal Cloud Developer

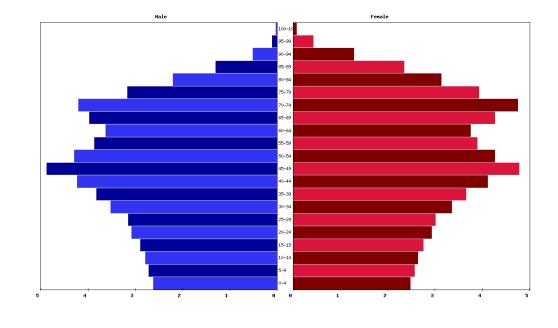
- Software Architect
- Leading Implementation Teams
- Coding as time allows
- Works on open-source project: Cray Systems Management



LUDDITES & THE FIRST CONTEST OF MAN VERSUS MACHINE

This isn't a bad thing

- Worker productivity has stagnated
- Baby Boomers are retiring, and global demographics are not on our side
 - ~Europe, China, Japan numbers don't look good!
 - Not enough workers in the pipeline to fill the jobs of the retiring generation



JAPAN DEMOGRAPHICS "PYRAMID"

HTTPS://WWW.CATO.ORG/COMMENTARY/AI-COMING-OUR-JOBS-THATS-OKAY

HTTPS://WWW.BLS.GOV/OPUB/MLR/2021/ARTICLE/THE-US-PRODUCTIVITY-SLOWDOWN-THE-ECONOMY-WIDE-AND-INDUSTRY-LEVEL-ANALYSIS.HTM

Population (million)

HTTPS://ZEIHAN.COM/?S=DEMOGRAPHICS

ChatGPT is a productivity booster ... IF you know how to use it

ChatGPT is like:

- having an infinite number of interns & assistants
- With deep knowledge about a wide range of topics
- That doesn't know when its wrong
- And doesn't know what you want to do and isn't a mind reader!

Tips for writing good ChatGPT prompts:

- 1. Ask ChatGPT to adopt a role
- 2. Ask it to prompt you
- 3. Be specific and provide as much detail as possible!
- 4. Give it feedback when its wrong or not what you are looking for
- 5. Keep the context

Start to think about ChatGPT differently.

- not a person no moral agency or sentience
- not a mere calculator its more a complex generative system
- It is an artificially intelligent dialogic interface



HTTPS://CHAT.OPENAI.COM



Use Cases - Coding

ChatGPT is GOOD at Coding, ChatGPT is BAD at Coding

- Architecture & Design
 - Doesn't know WHAT to do, only HOW
 - Won't replace good user stories!
 - *Can recommend patterns and approaches
- Code review
 - Limited token size, so you can't dump huge files
 - Can catch some code smells not convinced better than static code analysis
- Code Generation
 - Tedious boiler plate code
 - -Get/Set functions
 - Equality Functions
 - Simple stuff that takes high concentration but low creativity
 - Unit testing
 - Requires small function size (GOOD)

- Effective at boundary case generation
- -Fast!
- Learning how to code
 - API / Library documentation is generally poor ☺
 - -Too simplistic, not enough examples
 - Doesn't reveal WHY, WHEN, WHERE to use, only HOW (at best)
 - Break down concepts
 - Less noise than Google
 - More general than Stackoverflow
 - Enhances / augments documentation
 - Ex) Visualization Matplotlib & Pandas

Use Cases – Coding Continued

- Documentation
 - "Here's what my project does, help me write a succinct summary"
 - "Review my API specification and propose changes"
- Debugging
 - Repeatedly suggests wrong solution
 - Will propose debugging techniques
 - Break problem into smaller problem sets (decomposition)
 - "I'm getting this stack trace"
 - "what does mean?"
- Pair Programming
 - Very good at:
 - -"help me do X"
 - -Small automations
 - -scripting
 - polyglot
 - Hallucinates API function calls & language features
 - Really bad at converting from Python to GO!
 - It warned me it wasn't a good idea!
 - Weakly typed -> Strongly Typed == Sorrow
 - Doesn't write in my voice

Buyer beware!

Coding is building shared mental models ~25% of all software cost is code comprehension (reading) [1]



Other Use Cases

- ChatGPT is great at writing
 - Critique your writing
 - "Act like a college writing professor, review this essay"
 - Edit writing
 - -"Help me edit this letter, what suggestions do you have for clarity or flow?"
 - Suggest changes
 - -"Help me rewrite this in active voice"
 - Write in a style (e.g., Shakespeare)
 - Synthesize writing
 - -"Write a 500-word blog post on why Cats are fun pets!"
 - -"Write a love letter for my wife."
 - DANGER this can backfire! (Southpark Season 26)
- ChatGPT is useful in the research process

- Good at exploring boundaries and problem definition
 - "What term describes self referential logical arguments?"
 - "What are some examples of ontological arguments?"
 - "What are some questionable argumentative methods like ontology?"
 - "How are circular reasoning and ontological arguments similar?"
 - "What are some books I should read about logical argumentation?"
- Will not replace Lexus Nexus
- Will not help you confront your own confirmation bias
- Has problems with citations
- Creative meal planning
 - -"I have these ingredients and 20minutes"

Limitations

- If you don't know WHAT to do it will gladly mislead you!
 - You can ask it for help if you have some idea of where to go
- If you don't know HOW to do, it can help (generally)
- ChatGPT is WRONG ... sometimes
 - Needs guidance, correction, and reinforcement
 - Digital Dunning-Kruger Effect
 - can get lost in circles
 - Hallucinates (lies)
 - -Not a moral actor
 - -Genuinely "believes" it's telling the truth
 - Subtle mistakes are hard to identify (nuance)

- There is **bias** in its model, don't let it think for you, let it help you see possibilities
 - only as good as its training data
 - Why? Because its based-on HUMAN history and our collective works!
 - read: Weapons of Math Destruction by Cathy O'Neil
 - Ex. Basing current mortgage risk calculations on historically redlined neighborhoods
 - -discriminatory practice
 - systematically denying loans, insurance, or other financial services to certain neighborhoods or communities
 - based on their racial or ethnic composition
 - Prevalent in U.S. in 1930's-1970's

"THE TRUTH IS RARELY PURE AND NEVER SIMPLE." - OSCAR WILDE

(Some) Legal and Ethical Considerations

Disclaimer: This presentation does not constitute legal advice and does not establish an attorney-client relationship.

(Some) Legal Risks

Your country or company may ban it

Some countries are threatening to ban the use of Generative Al technology, including ChatGPT. Some companies have already banned it.

Confidentiality and data policies

You company may have policies that prevent the use of this technology for confidential data or other types of data (e.g., HIPAA compliance, Export control)

Intellectual Property and Terms of Use

Ambiguity regarding ownership of Intellectual Property and Terms of Use, which may be different across platforms.

(Some) Ethical Considerations: Just because you can . . . should you?

Feels "wrong"

You should thoroughly check the results to ensure

Risk of hallucinations

Temptation

Controversial technology Will I become dependent? information is accurate— Shouldn't a human do this? especially quotes and numbers!

It will give you exactly what you ask for. You will be tempted to ignore counter-arguments and you may be overconfident in your work.

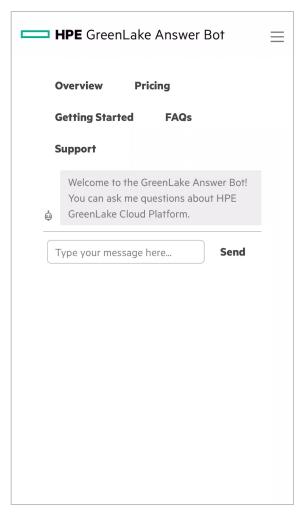
Citizen Developer example: The art of the possible

Warning: Be extremely careful with executing Generative Alcreated code on your machine. Employ these techniques at your own risk.

Proof-of-Concept: HPE GreenLake Answer Bot

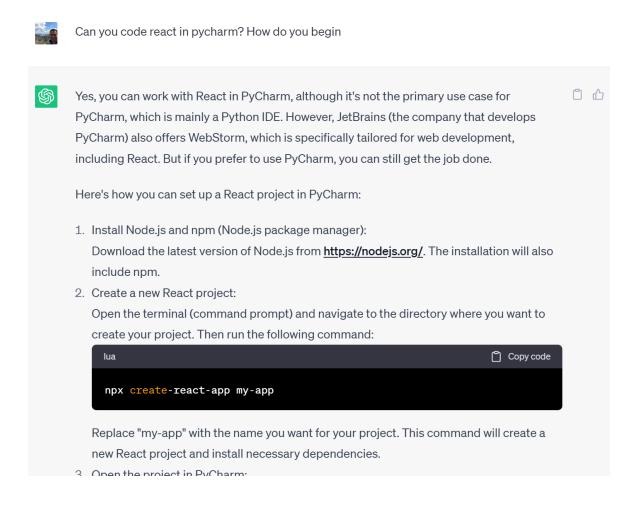
Success Criteria:

- 1. Created primarily via copy/paste
- React Webapp
- 3. Leverages HPE "Design System"
- 4. Responsive Design
- 5. Connected to OpenAl's API
- 6. Containerized via Docker
- 7. Deployed on Cloud Platform

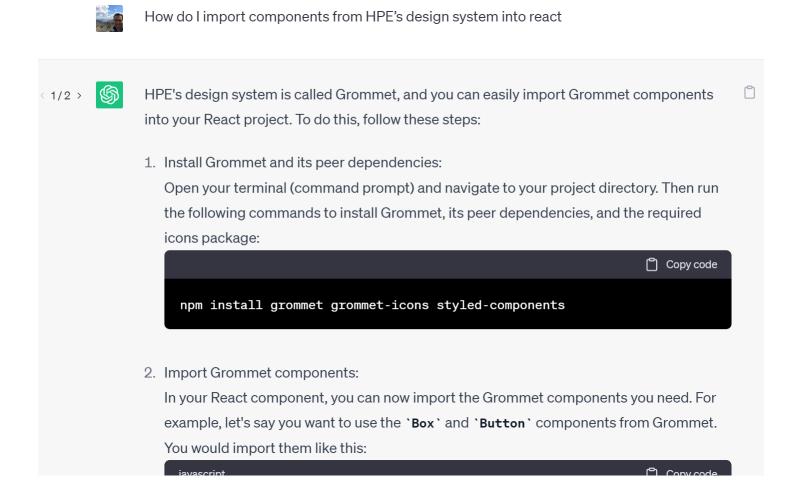


Video Demo of Proof-of-Concept

Proof-of-Concept: Starting from Zero



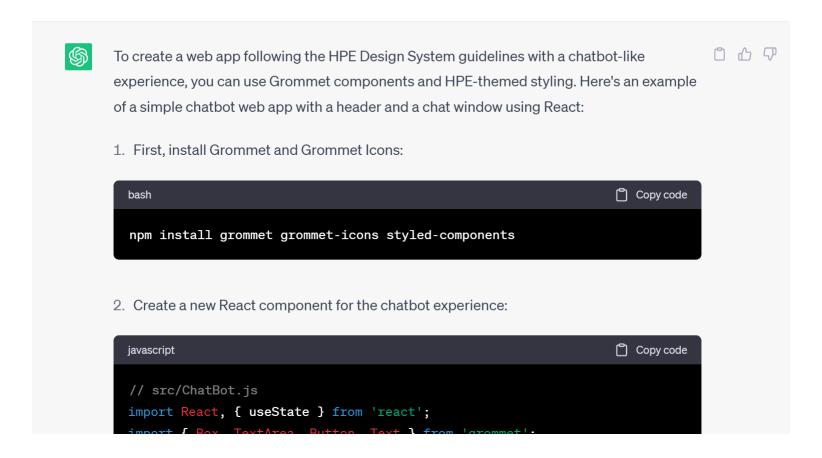
Proof-of-Concept: Theming with a Design System



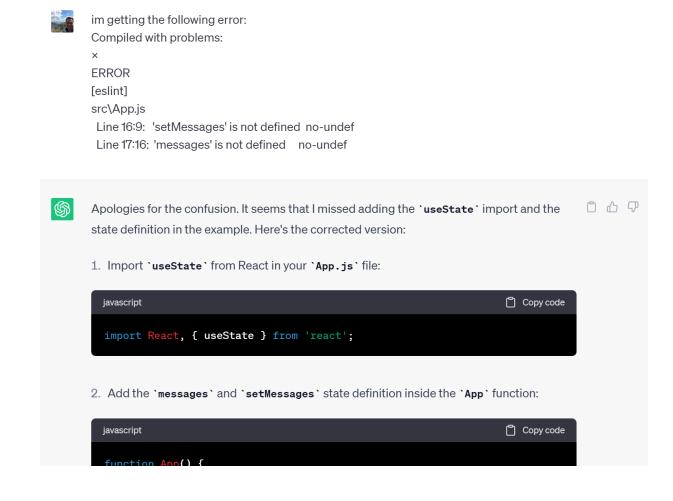
Proof-of-Concept: Creating chat webapp



write react code to create a web app that following HPE Design System guidelines, including appropriate page layout for a chatbot type experience in the page content area



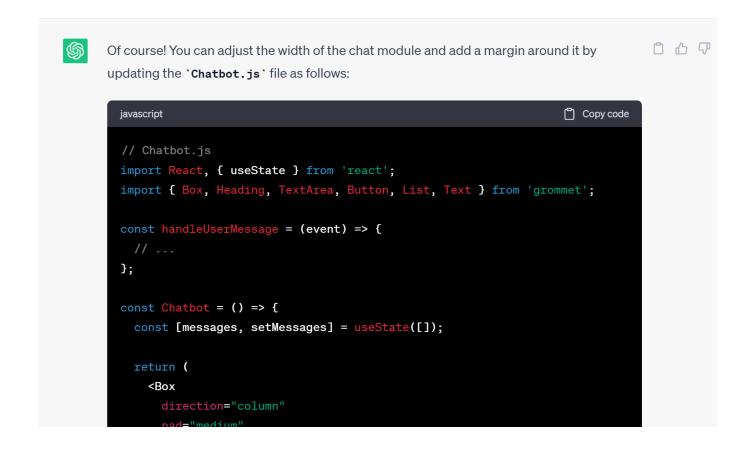
Proof-of-Concept: Copying/Pasting Error Messages



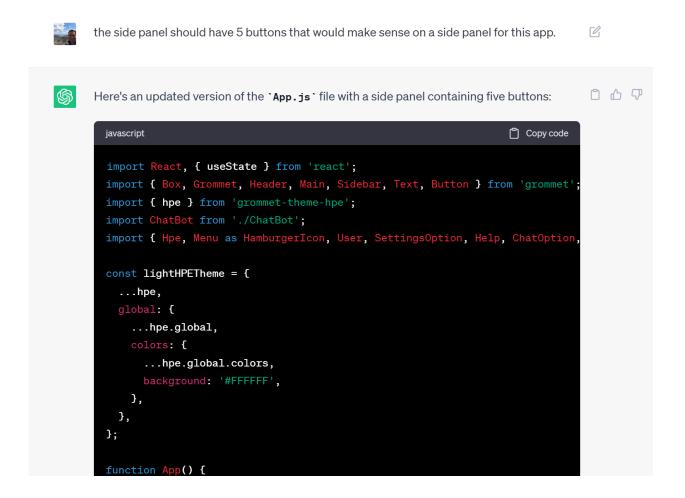
Proof-of-Concept: Refining the Layout

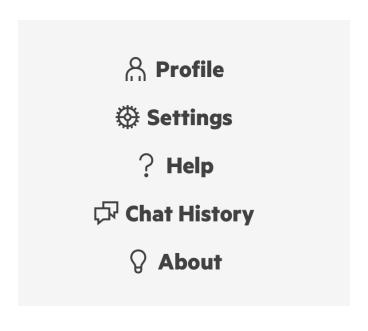


the chat module is too wide. can you make it take up less screen space and have a margin area areound it?



Proof-of-Concept: Requesting insights

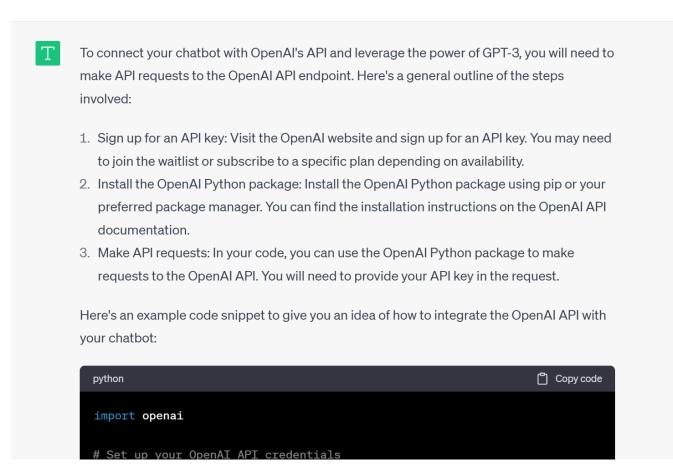




Proof-of-Concept: Connecting to OpenAl's API



how do i connect this chatbot with OpenAI's API?



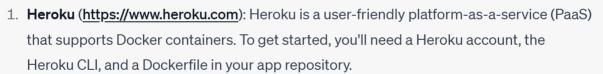
Proof-of-Concept: Deploying Containerized Webapp



What's the easiest way to host a docker container so I can run my app on my phone or any internet connected device (not locally or behind a firewall)



The easiest way to host a Docker container and make your app accessible from your phone or any internet-connected device is to use a cloud-based container hosting service. Many providers offer platforms to easily deploy and manage Docker containers. Some popular options include:



- 2. **Google Cloud Run** (https://cloud.google.com/run): Cloud Run is a managed compute platform that enables you to run stateless containers. To deploy a Docker container on Cloud Run, you'll need a Google Cloud account, the Google Cloud SDK, and a Dockerfile in your app repository.
- 3. AWS Fargate (https://aws.amazon.com/fargate): Fargate is a serverless compute engine

for containare provided by America Mah Convices (AMC). To use AMC Foreste verill peed

Example Chat: Automated Code Review



Pretend you are a senior software architect and provide a critique of this webapp. Provide specific examples from the code

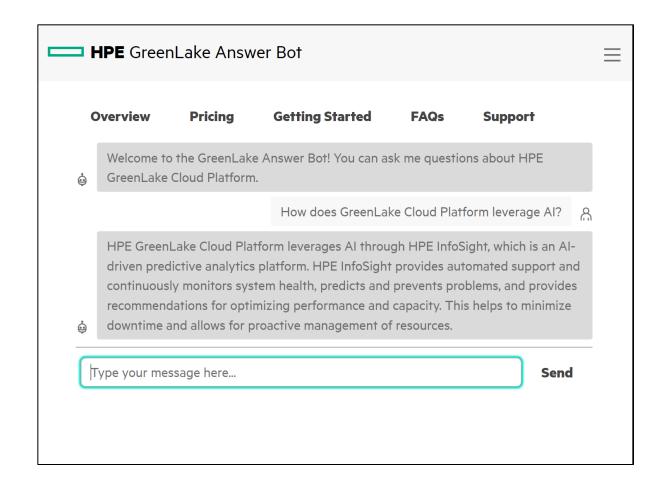


As a senior software architect, here's a critique of the web app, including specific examples from the code:

- 1. Lack of Code Organization: The code appears to be written in a single file ('App.js'), making it difficult to navigate and maintain. Consider dividing the code into separate modules or components based on functionality. For example, you could have separate components for the header, side panel, chat window, and chat input.
- 2. Improper Component Composition: The components are tightly coupled and lack proper separation of concerns. For example, the chat functionality and UI components are mixed within the 'App' component. Consider breaking down the components into smaller,

Takeaways

- 1. Feels like "pair programming" with Al
- 2. There are no dumb questions!
- Be ambitious!
- 4. Embrace iteration
- 5. Modularization is your friend
- 6. Leverage human review processes





Other generative AI tools for code generation

- AI2SQL
- AIXCoder
- AlphaCode*
- AskCodi
- CodeSquire
- CodeT5*
- Codiga
- Cody by SourceGraph*
- Deepcode (now Snyk Code)
- GitHub Copilot
- MutableAl
- OpenAl's Codex
- Polycoder*
- Ponicode* (acquired by CircleCI)
- Replit GhostWriter
- SantaCoder*
- StarCoder*
- TabNine
- WPCode
- ...

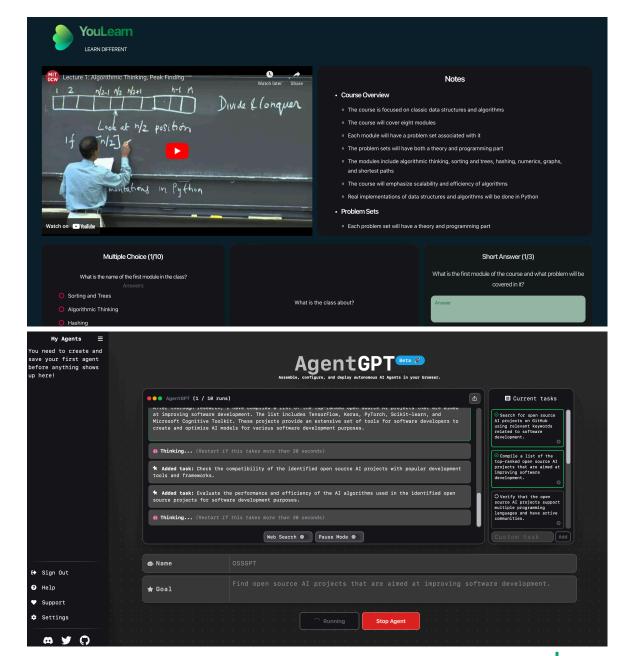
- ☐ There are many alternatives to ChatGPT for code generation.
- Many powerful contenders are open source
- ☐ Some of these models are purposebuilt for a specific language or application.
- ☐ This space is evolving rapidly

^{*} Open Source

Many solutions emerging for developers

- Numerous plug-ins for ChatGPT and other frameworks
- Al-driven documentation of code
- Test generation
- Security assessment and vulnerability mitigation generation
- PDFGPT Ingest and query documents
- Video summarization and automated notetaking
- Al-driven GUI and experience generation
- Automation
 - AutoGPT Agency and Al autonomy
 - AgentGPT

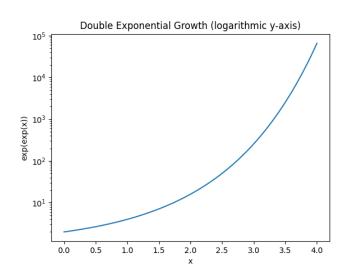
And these are early days...







Recent growth in AI is unprecedented.

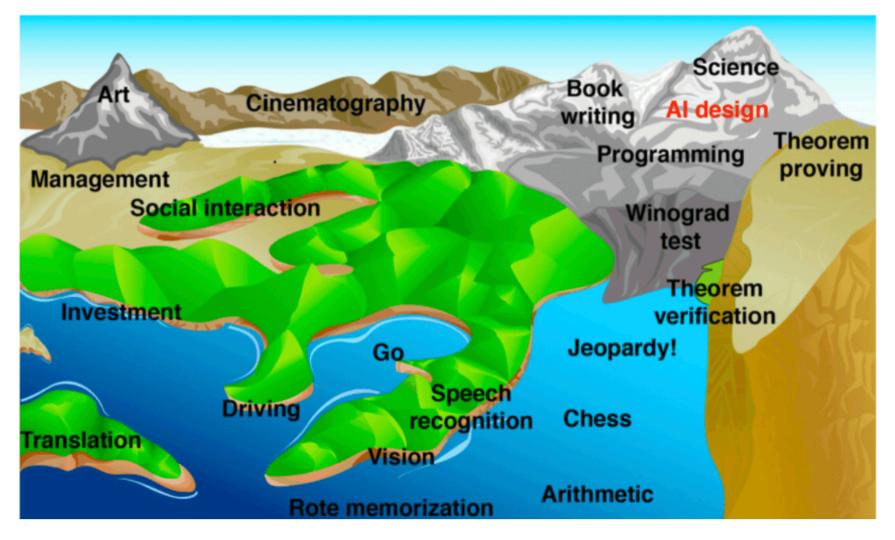


- ChatGPT reached 1M users in five days, 100M users in two months
- In March and April, 17 major LLM models were introduced
- Hugging Face, the open source collaboration space for AI models now has over 200,000 models in place, many of which rival proprietary LLMs.
- Capability growth has been astounding
 - Text-to-image models evolved from crude art generation to photorealistic image generation in 14 months
 - OpenAl's GPT models' exam performance went from poor performance to top performance across many disciplines in less than a year.
 - Unpredicted emergent abilities of LLMs exceeded 137 by November of 2022

"ChatGPT, a version of OpenAI's GPT-3.5 [family]... gained more than 100m users in its first two months, and is now estimated to produce a volume of text every 14 days that is equivalent to all the printed works of humanity."

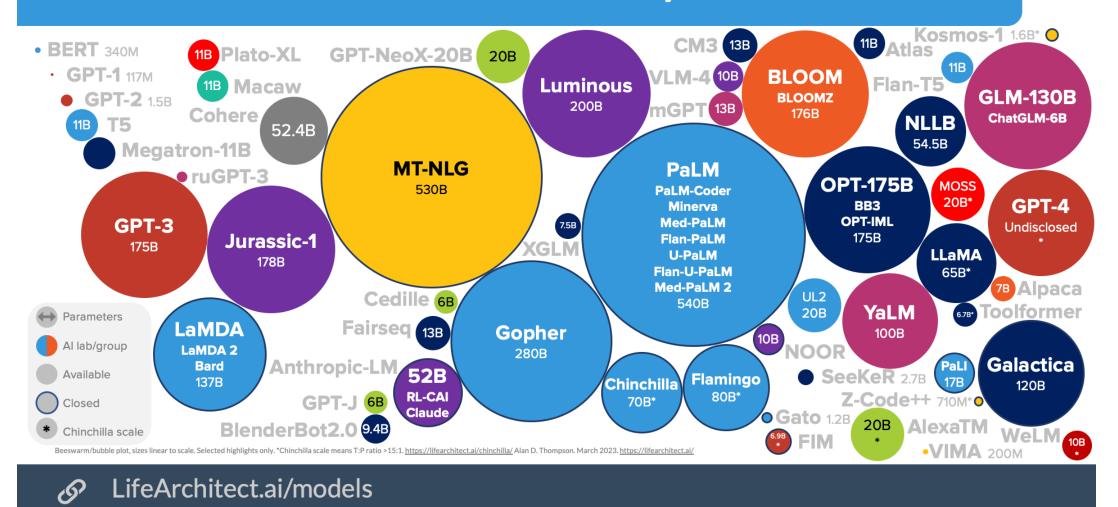
— Dr Thompson, Feb/2023, cited in report by the National Bureau of Economic Research (Scholes, Bernanke, MIT)

Predictions about the situation today were wrong



Hans Moravec's illustration of the rising tide of the Al capacity. From Max Tegmark (2017).

LANGUAGE MODEL SIZES TO MAR/2023



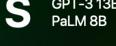
ACHIEVEMENTS UNLOCKED BY LLMS EMERGENT ABILITIES OF LARGE LANGUAGE MODELS (APR/2023)

GPT-3 13B, PaLM 8B

1+1=2

















Chinchilla 7B



Emoji Movie



GRE-Comprehension



F=MG



PaLM 540B, Chinchilla 70B



Proverbs*

PhoneticAlphabet*

Elementary Math

CausalJudgment*

CodeLineDescription[®]

GPT-4, Gemini (est.)













Next...







AdvancedEmbodiment

Awareness



More...

LifeArchitect.ai/models

Selected highlights only. Sources: Original papers and Dr. Jason Wei's summary: https://www.jasonwei.net/blog/emerger BIG-bench = " Using images from Flaticon.com. Alan D. Thompson. April 2023. <u>https://lifearchitect.ai</u>

Burning questions

- Will Open Source be the dominant engine for advancement in this area?
- When will AGI be achieved, and by whom?
- How far out is superintelligence?
- Will AI lead to our extinction, or will it be the greatest achievement for advancing humanity?

Recommendations for developers

- Try to keep abreast of the latest developments weekly
- Use Generative AI tools to augment your brain and effectiveness
 - > Learning
 - Digesting and applying knowledge quickly
 - > Synthesizing ideas
 - > Accelerating code development
 - Review and improve your work
 - Stimulate creativity and innovation
 - > Automating research and work
- > Always be the "responsible adult" when applying these technologies
- Use the APIs to personalize your "AI edge" as a developer



